

# Event Tickets and Camping Tickets

## Terms and conditions

For All and Any Deeside Music Festival Events.

1. The right of admission is reserved.
2. Tickets cannot be exchanged, refunded or returned after purchase. Lost tickets will not be replaced.
3. Availability of tickets is not guaranteed. A limited number of each ticket type have been issued. Licensed capacity is finite.
4. Management reserve the right to alter or in the event of adverse weather conditions to curtail or cancel the performance. There will be no refunds in the event of cancellation.
5. Management reserve the right to add, withdraw or substitute artists, and to vary the advertised programme if necessary.
6. Strictly no dogs. Animals are not permitted in the ticketed area.
7. Glass is not allowed in the ticketed area. No alcohol is to be taken-in (or out) of the ticketed areas as these areas are licensed premises. Please treat the ticketed areas as you would a pub – you wouldn't take your own drinks to the pub, and wouldn't take your drinks away with you. Please also refrain from bringing food into the ticketed areas.
8. Strictly no fireworks or fire lanterns allowed in the ticketed area.
9. Those who are, or whom appear to be under 18 will not be served alcohol or allowed to consume alcohol, and will be refused entry if they appear to be under the influence of alcohol upon arrival.
10. Under 11's will be admitted free of charge when accompanied by a ticket holding adult.
11. Secondary school aged children 14's till 16's years will be admitted with an adult only, however Deeside Music Festival reserves the right to exclude any child (even if they have a wristband) if they appear to have been drinking, or if their behaviour puts themselves or others at risk.
12. Under 18's will be issued with a different coloured tamper-proof wristband.
13. Tamper-proof fabric wristbands will be applied to ticket holders on arrival at the event. Wristbands will be applied directly to the person to whom the ticket relates. Wristbands cannot be collected by another person.
14. Deeside Music Festival / Full Metal Haggis will not be held responsible for any loss or damage to personal belongings.
15. Tickets guarantee access to the main stage arena only (subject to the terms above). Access to other venues is on a first come first served basis due to capacity. So, if you want to see someone in particular – get there early.
16. Deeside Music Festival / Full Metal Haggis reserves the right to change the price of the tickets purchased from the Box Office on the day of the performance or event.

17. By entering the ticket areas you give your consent to being stopped and searched by members of security if required, for being photographed and for being filmed as a member of the audience. This may be used for promotional use of the Event and at the Park.
18. Terms and conditions are prepared with your safety in mind. Thank you in advance for helping to make Deeside Music Festival a safe, fun and magical event with us here on Royal Deeside.
19. Deeside Music Festivals – Full Metal Haggis and Deeside Music Festival 2018  
Age Scale: under 11's are Free,  
with 16 years onwards being full Cost.
20. Farmer Ken Howie's Decision is final.

# Event Tickets and Camping Tickets

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CAMPING: This is Non Electric Camp Site

Only £20 per person for camping at any Deeside Music Festival.

This enables you to camp under canvas (Tents)

Please note: Tents Sizes are restricted, and will be checked. Tents are to be NO bigger than a 6 man Tent. With Larger Tents being removed from site or you will be fined and asked to pay a £100 fine.

NOTE: CAMPERVANS – This is Non Electric Camp Site , Additional Information

We have limited space for Campervans, if you wish to take your Campervan you must purchase a camper pass for each person, then YOU are responsible to email Cilla on [cilla@deesidemusicfestival.com](mailto:cilla@deesidemusicfestival.com) with the following details.

1. Registration Number, make and model of your Campervan.
2. Your contact details: Name and Telephone Number.
3. Number of occupants that will be staying in your Campervan.

Cilla will issue you a pitch number and full details for your stay TWO weeks before the event.

1. Strictly no dogs. Animals are not permitted on the camping site.
2. The right of admission is reserved.
3. Tickets cannot be exchanged, refunded or returned after purchase. Lost tickets will not be replaced.
4. Availability of tickets is not guaranteed. A limited number of each ticket type have been issued. Licensed capacity is finite.
5. Management reserve the right to alter or in the event of adverse weather conditions to curtail or cancel the performance. There will be no refunds in the event of cancellation.
6. Deeside Music Festival reserves the right to change the price of the tickets purchased from the Box Office on the day of the performance or event.
7. Terms and conditions are prepared with your safety in mind. Thank you in advance for helping to make Deeside Music Festival a safe, fun and magical event with us here on Royal Deeside.

8. Lastly, Farmer Ken Howie's Decision is final.