Campervan site rules

This is a non electric camp site.

Deeside Activity Park

Dess, Aboyne

AB34 5BD

Have you booked your pitch with Cilla - cilla@deesidemusicfestival.com

We want people to enjoy their time with us as much as possible. Our Campervan site rules are there to make everyone's life more relaxing and encourage site users and visitors to show consideration for others. We're sure you'll agree most of these are common sense.

1. Arrival information

- 1. Follow the signs and enter the camping site for Campervans.
- 2. Arrival Time: You may arrive from 12noon the Thursday directly before your event.
- 3. Departure By: 12noon, the Monday directly after your event.
- 4. If you're going to arrive after 8pm on the day you've booked in, please arrange a later arrival time with the site staff in advance, otherwise your booking may be cancelled. If you intend to use a late night arrival area, please let the site staff know in advance.
- 5. The site staff have the right to refuse entry to the site where in the site staff's opinion a breach of health and safety and/or site rules may occur.
- 6. Once you arrive on site, head to your allocated pitch. If you have a large or very heavy outfit, you may need to be allocated a specific pitch. If site staff feel there isn't, a suitable pitch you will not be able to stay on site. There may also be times when we can not allocate you a pitch due to ground conditions.
- 7. Please have your camping passes handy when you arrive on site as this will need to be shown.

2. Management

- 1. If you need help, advice or have any difficulties please ask the site staff. They are responsible for the smooth running of the site and for making your stay as enjoyable as possible.
- 2. Please follow the site staff's requests and all notices and instructions. Your health and safety is important, so please take care of yourself and others on the site.
- 3. If anyone on site disregards these rules and disrupts the enjoyment of others, the site staff will ask them to leave the site.

Behaviour on site.

- 1. Please make sure you, and anyone staying with you, respect the comfort and convenience of other site users. When you're on site please don't behave in a way that is deemed rude. Verbal or physical abuse won't be tolerated. This will result in you being asked to leave the site.
- 2. If you have children with you on the site, you are responsible for their supervision, and they are not to be left unattended asleep or otherwise.

5. Using awnings or tents

1. Prior agreement is required to erect any awning.

6. Sanitation

- 1. You may only empty the contents of chemical closets at the disposal points provided.
- 2. Please wrap disposable nappies and similar bulky items in a bag and place them in the bin provided. Please don't put them in the toilets or chemical closet emptying points.

7. Waste water

1. Please collect your waste water in a suitable container and empty it at the disposal point provided. Please don't allow it to overflow.

8. Rubbish disposal

- 1. Please recycle as much of your rubbish as you can.
- 2. If you need to use medical equipment which results in clinical waste you must provide your own safe means of disposal.

9. Fire precautions

- 1. As soon as you can after you've arrived, get to know the site's fire safety precautions and locations of fire points.
- 2. You must not light fires on the site.

10. Barbecues

1. Barbecues are not permitted on Site.

11. Dogs and other pets

- 1. Pets, Staying are by prior agreement only.
- 2. Only guide or assistance dogs are allowed into any of the facilities on site.

12. Noise

1. Please think of others and keep musical instruments, radios, televisions and so on, at a considerate noise level. Generators should also be used with consideration for others, so please don't operate them between 6pm and 9am.

15. Leaving your pitch

- 1. Pitches should normally be vacated by 12 noon on the Monday after your event.
- 2. If you'd like to remain later on site, not necessarily on your pitch, have a word with the site staff. Be aware that charges may apply.